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ARTEMIS  
HOSPITALS

A unit of Artemis Medicare Services Ltd.

## Agreement Offering Healthcare Services




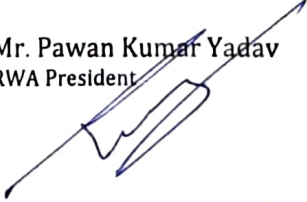


To

**Residents Welfare Association**  
**SUSHANT LOK EXTENSION RWA (SLERWA)**  
**SECTOR 57, GURGAON 122011, HARYANA**

By

**ARTEMIS MEDICARE SERVICES LIMITED**  
**ARTEMIS HEALTH INSTITUTE, SECTOR 51,**  
**GURGAON 122001, HARYANA**

*(Hereinafter referred as "Artemis Hospital")*

For Artemis Hospital, Gurgaon	For Sushant Lok Extension RWA, Sector 57, Gurgaon
<p> Mrs Mohini Kapahi DGM- Marketing &amp; Community Outreach</p> <p> Mr. Fareed Khan Group Head- Marketing &amp; Community Outreach</p> <p></p>	<p> Mr. Pawan Kumar Yadav RWA President</p> <p> Dr. Anamika Wadhwa Health Program Head</p> <p></p>

ARTEMIS  
PHR APP



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ARTEMIS VENTURES

ARTEMIS  
Multi Speciality Hospital

Luxury Mother &  
Child Centre  
Daffodil  
ARTEMIS

ARTEMIS

Home Care  
Services  
SOLACE  
BY ARTEMIS

**SUBJECT: Healthcare Tie-Up with ARTEMIS HOSPITALS**

Mr. Pawan Kumar Yadav,  
President,  
Sushant Lok Extension RWA(SLERWA)

Dear Sir,

We would like to take this opportunity to give a brief corporate introduction about ARTEMIS HOSPITALS and our proposed services. This introduction is in two parts-a brief write-up, and services offered by ARTEMIS HOSPITALS to Company.

**A. OUR INTRODUCTION:**

Artemis Medicare Services Limited currently manages two super specialty hospitals under the brand name Artemis Hospitals. Artemis Hospital Gurgaon a 300-bed tertiary care super-specialty flagship hospital and Artemis Hospital, Dwarka a 50 bedded super-specialty hospital, aims at creating an integrated world-class healthcare system by leveraging the best medical practices backed by cutting-edge technology. The services offered by Artemis Hospitals encompass comprehensive medical solutions including consulting, diagnostics and therapy.

The facility at Gurgaon is designed and constructed in strict accordance with international guidelines. Spread across a total area of 525,000 square feet (when completely built), the facility focuses on offering patients technology-backed world-class healthcare delivered by leading medical professionals and certified by international medical bodies. Eventually, this state-of-the-art, multi-specialty, tertiary care hospital will accommodate 550 beds to fulfill the ever-growing need for high quality patient care. Additionally, Artemis Hospitals follows patient-centric processes conforming to International Patient Protocols, thereby establishing new standards of service and care.

***Artemis Hospitals already has many firsts to its credit, being the first installation in India to offer:***

- Intelligent critical patient monitoring system with clinical decision support application backed by portal imaging technology
- Film-less and paperless environment (seamless integration with the Hospital Information System)
- An endovascular suite inside an operating room, which will allow endovascular surgery and catheter-based procedures along with hybrid surgery in the composite unit.
- Functional MRI Scanning using Non-Contrast Imaging for Cancers (DWIBS)
- MRI-PET fusion technology
- First Hospital in the country to install state of the art Image Guided Radiation Therapy for Cancer Treatment.
- 3D dynamic road mapping for reconstructive imaging
- First center in Haryana, which is licensed and government approved for conducting Renal Transplant Surgeries
- Fertility Preservation Services for Cancer Patients.
- First In Vitro Fertilization & Assisted Reproductive Technique center in India to start

**Awards & Achievements**

- Joint Commission International accreditation – 2013
- Best Super Specialty Hospital in Gurgaon – 2013
- NABL Accreditation – 2012
- NABH accreditation – 2010 & 2012
- Asia Pacific hand hygiene award – 2010
- CNBC award for best medical value – 2010
- Ehealth award Best ICT enabled hospital - 2009

Quest Best IT Implementation – 2008  
Most Promising Start Up of the year – 2007

**MEDICAL SERVICES**

The services offered by ARTEMIS HOSPITALS include the following:

Cardiology and Cardiovascular Surgery	Gastroenterology (including Endoscopy)	Audiometry, Speech and Language Therapy
Blood Bank and Blood Transfusion Services	Orthopedics (including joint replacement)	Plastic and Reconstructive (Cosmetic) Surgery
Anesthesia and Pain Management	Palliative Care	Psychiatry and clinical psychology
Critical Care	Neurosurgery	Nephrology (including Dialysis)
General Surgery (including Minimal Invasive Surgery and Bariatric Surgery)	IVF and Reproductive medicine	Physiotherapy, Occupational Therapy and Rehabilitation
Dermatology	Ophthalmology	Urology
Dietetics	Internal Medicine	Pharmacy Services
Emergency Medicine and Ambulance Services	Oncology (Radiation, Medical and Surgery)	Renal transplant
Endocrinology	Pediatrics (including Neonatology)	Liver Transplant
ENT (Ear, Nose and Throat)	Pediatric Surgery	Diagnostics
Dentistry (Oral Surgery, Orthodontics, Periodontics, Pedodontics, Prosthetic, Endodontics, Implants)	Pulmonology and respiratory Medicine (including sleep medicine)	Imaging and Radiology Services (CT Scan, MRI, Ultrasound, Bone Densitometry, X-ray, Mammography, Fluoroscopy Lab services (Clinical Biochemistry, Pathology, Hematology, Microbiology and Serology, Histopathology) Nuclear Medicine (PET CT, Gamma Camera)

(Please visit our website [www.artemishospitals.com](http://www.artemishospitals.com) )

**C. TIE-UP**

We are hereby submitting to you our proposal outlining the medical facilities and benefits thereof that will be extended to the residents of “Residents Welfare Association, Sushant Lok Extension RWA(SLERWA), Sector 57, Gurgaon” & their dependents (“Dependents” is defined to include the spouse, parents & children) on cash basis (i.e. non-credit) only, following your acceptance of this proposal. For tie-up for any credit facility a formal agreement is required to be executed separately.

**JNT OFFERS:**

<b>DISCOUNT OFFERS at ARTEMIS HOSPITALS: on granting below given discount on its prevailing tariff:</b>			
<b>Medical Services</b>			<b>Discount offered on Artemis Tariff</b>
OPD Services	Consultation	All Specialty	20%
	Diagnostics	All investigations	20%
	Health Check Ups	AHI Health Package	25%
IPD Services (excluding Packages)	Room category	Economy Room	10%
		Twin Sharing Room	10%
		Above Category Room	10%
	Drugs, Consumables and implants	Drugs, Consumables and implants Blood Products	NIL
	Diagnostics	All investigations	10%
Surgeons Fees, Miscellaneous /Other Charges	Surgeon fee		10%
	Miscellaneous / Other Charges		10%
Emergency Services	Ambulance Charges	Pay by usage	15%
<b>Exclusions, from discounted rates</b>			
* Radiation Oncology Services			
* Drugs, implants, consumables and blood products			
* Human Organ transplants			
* Medical Services routed through Insurance policy/TPA			

**D. IDENTIFICATION PROOF:**

The above-mentioned discounts shall be extended on exhibition of Govt ID card or Address Proof / Authority Letter duly signed by authorized signatory/ or Email from the employer. Dependents shall also carry along personal ID proof (in which the resident name is mentioned along with the dependents name) which includes their spouse, parents (Direct Parents) and children. ARTEMIS HOSPITALS reserves the right to confirm completion of identification process at its sole discretion.

**E. BILLING**

Both the parties understood that no other discount or marketing scheme can be clubbed together while availing the services as per this offer and that only one discount scheme will be applicable at any point of time.  
**No Credit shall be provided to any patient referred by Residents Welfare Association, Sushant Lok Extension RWA(SLERWA), Sector 57, Gurgaon, and standard organizational admission, initial security deposit & billing policy shall be applicable.**

**F. ARTEMIS'S SCOPE, RESPONSIBILITIES and OTHER FACILITIES / BENEFITS: -**

- 10% Discount on Homecare Health Services – 24x7 on call basis
- Ambulance services will be available and stationed within 15minutes distance radius. (SPOC: Mr. Fareed– 9810018095)
- Personal assistance in admissions and other medical services
- Complimentary Interactive Lectures and Seminars on Lifestyle Management & Disease
- Free Preventive health checkup camps on regular intervals or twice in a year

